

Come and find a bargain!



REQUIREMENTS AND INFORMATION FOR SELLING AT THE SUNDAY COMPUTER MARKET.

If you can't abide by these conditions, I would rather you not attend the market.

CHAIRS

Seating is provided FREE OF CHARGE at most markets.

DISPUTES

In the event a conflict can't be resolved to both parties satisfaction, the Sunday Computer Market will act as a mediator.

LEAFLETS

Vendors are allowed to distribute their own pamphlets at the market. Bring your own pamphlet holder or hand them out yourself.

LIABILITY

The Sunday Computer Market takes no responsibility for items left on the table/s.
It is up to the individual seller to look after the items for sale.

LEAVING

You can't leave earlier than 12:00 midday unless sold out.

PETTY CASH

You must supply your own petty cash, but I am prepared to exchange small amounts after 9:30am

PIRATED GOODS

Copied software, copied games, copied phones, etc, these types of items can't be sold and will not be tolerated at the market!

PRICING

It is recommended that all products have a price tag.
This helps you and the customer.

If you inadvertently display the wrong price for that item, you don't have to sell it for that price.

See the [Department of Fair Tradings' advice on Pricing](#)

RECEIPTS

You must supply your own receipts with your Business name, ABN and phone number, or contact person together with a phone number.
If a customer asks for a receipt, one must be given. If you run out, I have a small supply.

REFUNDS

When you must offer a refund

Customers have the right to a repair, replacement or refund if the goods supplied:

- have a fault that the customer could not have known about at the time of purchase
- do not do the job that the customer was told they would
- do not match the sample shown to the customer
- are different than described in the advertisement or by your staff.

Customers can ask for a full refund, partial refund or a repeat service at no charge (depending on the circumstances) if a service:

- is not an acceptable 'saleable' standard
- is different than described in the advertisement or by your staff
- does not match the demonstration shown at the time of purchase
- does not do the job or perform to the standard that the customer was told it would.

In these circumstance, the customer has the right to insist on a refund instead of a repair, exchange or credit note.

Refunds continued on next page ...

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**Sunday
Computer
Market**

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When you don't have to offer a refund

You don't have to provide a refund if the customer:

- simply changes their mind or no longer wants the goods or service
- realises they can't afford the goods or service
- found the same item or service at a cheaper price elsewhere
- chose the wrong size, colour or type of service
- knew about the particular fault before buying it
- was responsible for causing a fault or damage after purchase
- insisted on the service being done despite warnings it may not meet their needs
- does not offer proof of purchase, such as receipt, a witness to the purchase or a purchase shown on a bank statement
- took action that voided or damaged the outcomes provided by the service.

[Department of Fair Trading's advice on refunds](#)

RUBBISH

Vendors are responsible for the disposal of ALL rubbish.

Boxes are to be crushed and drink containers emptied before placing in a bin.

Anyone leaving their site with rubbish will be charged a clean up fee.

SECOND HAND PARTS

The equipment **MUST** be in good condition and operating without fault.

If the goods are untested or faulty, then the person proposing to buy the goods **MUST** be made aware of the fact before the purchase.

This will effect the sale price so if you want top price, then if tested use a label saying "Tested" with the date noted..

SETUP

The venue is open from 7:45 am to 8:30am

(NOTE Arriving late after 8:30am. Your tables are allocated to others if you have not told me you are running late.

Please phone me on my mobile 0411 188 108

STAFFING

A limited number of staff is permitted.

As a rule a maximum of two per single table, three for two tables, etc is permitted.

WARRANTY

All goods sold at the market **MUST** have a warranty. Even if the warranty is only 7 days.

In the case of second hand equipment. As soon as the purchaser tests the equipment and finds it faulty, the vendor must be contacted immediately.

The sale of GRAY new equipment is prohibited at the market.

If the purchaser can't get a warranty in Australia for the goods, then they can't be sold!!

SYSTEMS

Computer systems with any software on the hard drive **MUST** provide the license/s with the system.

Otherwise please remove all software from the disk.

Thanking you for your interest

Chris Wilkes

Proprietor

Dated 10 June 2010